

# SYDNEY CHIYABA PROFILE



## INTRODUCTION:

I am ICT Professional, Founder & CEO, Businessman and Entrepreneur with own IT Companies, Fellow of Information and Communication Technology Association of Zambia (ICTAZ) with over 19 years of Industry and Professional work Experience in ICT, Fintech, Electronics and Telecom Sectors. I am a successful Entrepreneur, Business Leader, ICT and Project Management Professional Delivering Business value and delighting Customers.

An Entrepreneur and a Business Leader with Skills, Knowledge, Expertise and Practical Experience developing solutions that enhance effectiveness, Efficiency, Creativity, Innovations, performance, Simplify, Enhance Competitive Advantage, Increase Revenue and Growth. Proven reputation with Professional, Transparent, Credibility, Action Oriented, Results Oriented and Transformational Leadership to effect Positive change, drive Results, Grow profits and value-addition.

## WORK EXPERIENCE:

### CURRENT:

#### FOUNDER & CEO

- i. Prime Information Systems Limited (Software Development, Product Design & Technology) [www.primegroupzm.com](http://www.primegroupzm.com)
- ii. Prime Time Networks Limited (ICT Infrastructure Services and Networking Solutions) [www.primetimenetworksltd.com](http://www.primetimenetworksltd.com)

### PAST:

1. Business Development Manager-Electronic Security Systems- G4S Zambia.
2. Branch Manager-Zambia-ATM Solutions PTY Limited- South Africa.
3. In Country Technical Operations Manager-Samsung Electronics PTY Limited- South Africa.
4. Roaming Support Engineer-Nokia Zambia Branch
5. Roaming Support Engineer-Airtel Zambia PLC, Zain Zambia PLC & Celtel Zambia.

## EDUCATION: CURRENT:

- i. PHD Candidate- Specialisation and Research Area-information Technology Management Area of ICT.

## COMPLETED:

1. MBA (A+ Grade)-Specialisation Information Technology Management
2. Project Management Professional Certification (PMP)
3. ITIL4 Foundation Certification.
4. BSC Hons Degree in Computing
5. IMIS Higher Diploma
6. IMIS Diploma
7. IMIS Foundation
8. Grade Twelve Certificate

## AWARDS:

Zambia Bureau of Standards (ZABS) Award of Excellence for Technical Committee work for Outstanding Performance for the Works with ZICTA/ZABS ICT Technical Committees During World Standards Day 2021.

## LEADERSHIP EXPERIENCE:

### CURRENT:

1. Chairperson-Accelerated Growth Multipurpose Cooperative Limited.
2. Vice Chairperson-Parent Teacher Committee (PTC)-Lusaka Girls Secondary School.

### PAST:

1. Immediate Past Chairperson-Electoral Committee-2021-Information and Communication Technology Association of Zambia (ICTAZ) .
2. Chairman- National Union of Communication Workers- Nokia Branch
3. Treasurer-European Union Zambia Business Club (EUZBC).

## BEST REGARDS

Sydney Chiyaba BSC, FLICTAZ, R. Eng, ITIL4, PMP, FEIZ, MBA



# SYDNEY CHIYABA

**POSITIVE CHANGE, CREDIBLE, ACTION ORIENTED, RESULTS ORIENTED AND TRANSFORMATIONAL.**



## MANIFESTO: A VISION FOR ICTAZ TRANSFORMATION

### INTRODUCTION

Vote Sydney Chiyaba for ICTAZ President 2024 for a vision that promises positive change, credibility, and transformational leadership. Rooted in values like integrity, accountability, and professionalism, our manifesto is tailored to address the ICT sector's challenges through strategic action and adherence to the ICTAZ Act.

### VALUES AND PRINCIPLES

Our leadership stands on a foundation of strong character, integrity, and transparency. We prioritize professionalism, ethical conduct, and accountability, fostering a culture of innovation, wisdom, and results-oriented practices within the ICTAZ community.

### LEADERSHIP VISION

We envision an ICTAZ characterized by robust governance systems, proactive engagement, and innovative support for ICT professionals, SMEs, and the broader fraternity. Our approach emphasizes collaboration, compliance with the ICTAZ Act, and digital transformation to propel growth and address sectoral bottlenecks effectively.

### ADDRESSING PROBLEM AREAS

Our strategy encompasses remedial procedures and solutions to address various challenges plaguing ICTAZ, such as membership system deficiencies, lack of SME support, and weak governance systems. We aim to streamline operations, enhance member benefits, and foster ICT sector growth through targeted initiatives.

### Key Focus Areas

- Member-Centric Approach
- Relevance and Collaboration
- Compliance and Digital Transformation
- Addressing Challenges and Achieving Positive Change

### Corporate Social Responsibility and Community Impact

- Our commitment extends beyond the association to community development. Through CSR initiatives like computer skills workshops and volunteering programs, we seek to uplift underprivileged communities and contribute positively to the ICT fraternity's growth.

### Empowering ICT Professionals and SMEs

We pledge to empower ICT professionals and SMEs through enhanced membership benefits, capacity-building programs, and advocacy for favorable policies. By establishing more chapters in higher learning institutions and supporting student initiatives, we aim to nurture future ICT talents.

### Action Plan and Transformational Agenda

Our agenda revolves around promoting diversity, enhancing communication, and strengthening professional development within the association. We commit to advocating for members' interests, fostering collaborations, and promoting innovation and technology adoption. Financial sustainability, governance reform, and ethical practices are integral to our transformational journey.

### CONCLUSION

Vote for Sydney Chiyaba as ICTAZ President 2024 for a leadership rooted in values, driven by innovation, and committed to transformative change. Together, we will usher in a new era of growth, inclusivity, and excellence in the ICT sector, guided by the principles of the ICTAZ Act and our collective vision for a brighter future.

# VISION STATEMENT



## SYDNEY CHIYABA FOR ICTAZ PRESIDENT 2024 VOTE FOR POSITIVE CHANGE, CREDIBLE, ACTION ORIENTED, RESULTS ORIENTED AND TRANSFORMATIONAL.



To advance the ICT agenda in Zambia through strong governance, innovation, and member centric strategies.

### KEY VALUES:

- Integrity
- Transparency
- Professionalism
- Accountability
- Creativity
- Innovation

### LEADERSHIP GOALS:

- Strengthen governance and member engagement.
- Drive innovation and address sector challenges.
- Foster inclusivity and collaboration.

### PROBLEM AREAS:

- Membership system issues
- Lack of SME support
- Poor leadership and innovation
- High participation fees

### SOLUTIONS:

- Revamp membership systems for efficiency.
- Provide robust SME support and benefits.
- Enhance leadership and innovation programs.
- Review and adjust participation fees.

### EMPOWERMENT INITIATIVES:

- Support ICT professionals and SMEs.
- Create chapters in higher learning institutions.
- Engage in CSR initiatives.

### ACTION PLAN:

- Promote diversity and inclusivity.
- Enhance communication and engagement.
- Strengthen professional development.
- Advocate for member interests.
- Foster collaboration and partnerships.
- Promote innovation and technology adoption.
- Ensure financial sustainability.
- Enhance governance and leadership.
- Support ethical practices and standards.
- Measure impact and success.

### ENGAGE IN CSR INITIATIVES.

How we Shall Help Develop & Grow Tech Hubs: Being an entrepreneur myself, my desire is to achieve the following:

1. Encourage collaboration and creativity amongst ICT professionals. While doing so, we shall be lobbying government for incentives in the sector. This will drive Technological advancement in the country while at the same time making ICTAZ more attractive. In few years' time you will notice the evolution of an innovation culture. We are passionate about this.
2. Having GRZ on our side, through our Ministry of science and Technology, we shall strive to create trade agreements, partnerships with government and multinational corporations, so that we have a rapid demand for ICT services and Products. There are low hanging fruits within government ministries with demand for ICT services. With deliberate and increased funding towards these, we shall quickly gain access to the market for ICT services and products. You will see us begin to export ICT skills and talent.
3. I see that the government stands to gain a lot from the growth of the ICT sector. So, lobbying govt. support in various forms e.g. grants, subsidies, tax incentives and other initiatives can help stimulate growth in the technology sector. I intend to build this into my KPIs as President of the association.
4. Remember, our cost of internet connectivity, including its availability and reliability is a big challenge in Zambia (Maybe not in Lusaka). So, a robust telecommunications and internet infrastructure is a must for technology companies to thrive in the country. Will lobby government to create incentives for the ISPs to expand by increasing investment in this area so that players in the ICT sector will not only have affordable services but also a reliable access to the internet. This is very critical to stimulate growth in the industry.

By prioritizing transparency, innovation, and inclusivity, we aim to drive positive change and empower stakeholders within the ICT sector of Zambia.